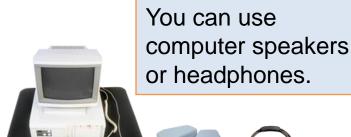
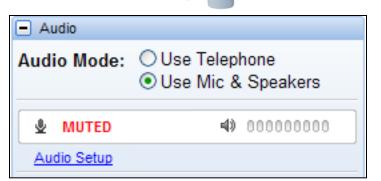
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Audio

Audio Mode:

Use Telephone

Use Mic & Speakers

Dial: xxx-xxx-xxxx

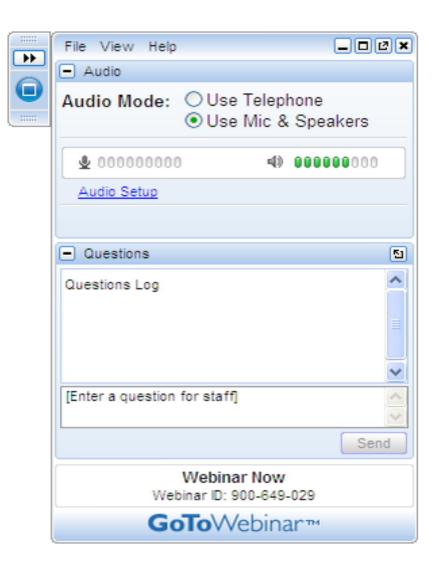
Access Code: xxx-xxx-xxx

Audio PIN: xx

If you're already on the call, press #20# now.

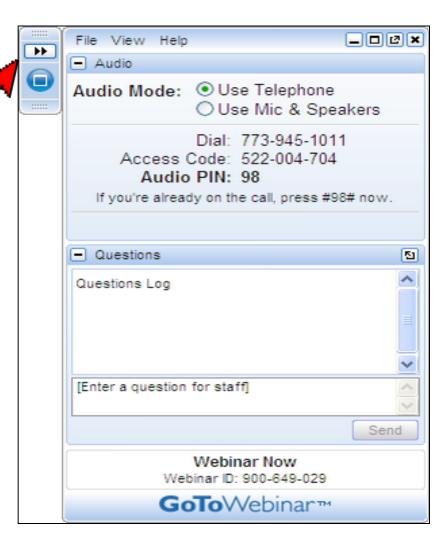
Webinar Tips

- Attendee Control Panel
- Asking Questions



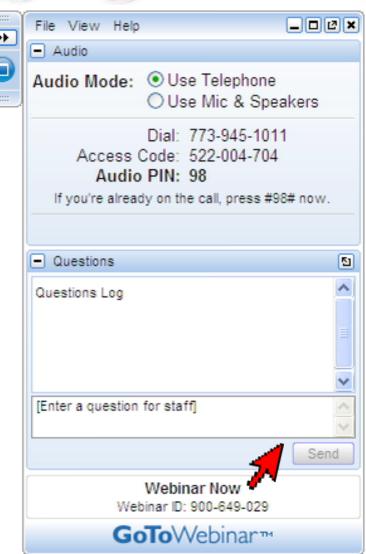
Attendee Control Panel

- Hiding the Control Panel
 - Toggle Auto-Hide On/Off
- Use this panel to:
 - Set your sound preferences
 - Ask Questions and view answers
- Your microphone should always be muted
- Do not use the hand raising icon
 - We are not monitoring this feature



Asking Questions

- You may ask questions anytime during the Webinar
 - Click the Questions option in the Webinar toolbar
 - Type in question
 - Click Send
- Selected questions will be answered during the Webinar time permitting
- Questions will be reviewed for inclusion in future communications from DSHS





Provider Open Communication Forum April 6th, 2011

Agenda

9:30 Introduction/Housekeeping

9:40 Medicaid Benefits

10:00 Labor & Industries

10:30 ProviderOne

10:40 Provider Resources Available

11:00 Q & A

Benefit Changes for January 1, 2011

Elimination

- **Adult Hearing Hardware Services**
- Adult Vision Hardware Services
- **Medicare Part D Co-Pays**
- **School-Based Medical Services for Children in Special Education**
- **Adult Dental Services**

Reductions

Adult Podiatry Services

Benefit Changes for April 1, 2011

Reductions

- Adult Outpatient Physical, Occupational, Speech Therapies
- Watch for our Budget updates at: http://hrsa.dshs.wa.gov/News/Budget.htm
- Receive email notifications by signing up for our email list serve at:
 - https://fortress.wa.gov/dshs/hrsalistsrvsignup/

Reference Guides DSHS - MPA

- See the Provider Training web site for links to recorded Webinars, E-Learning, and Manuals http://www.dshs.wa.gov/provider/training.shtml
- General reference is the ProviderOne Billing and Resource Guide http://hrsa.dshs.wa.gov/download/ProviderOne_Billing_and_Resource_G
- Fee Schedule web page http://hrsa.dshs.wa.gov/RBRVS/Index.html

uide.html

Hospital Rates web page
http://hrsa.dshs.wa.gov/HospitalPymt/Index.htm

- **To close the webinar**
 - Click the X button in the control panel